

Financial Resources Management Division

Customers

The division's services are offered to a number of clients or customer groups, which are set out below;

Service area	Major internal customer groups
<ul style="list-style-type: none">➤ Development of the budget for the entire university➤ Student load planning and monitoring➤ Fees and pricing policy management and advice	VCG, Deans, Faculty Managers, Divisional Directors, Heads of Support Services
<ul style="list-style-type: none">➤ Travel & fleet management and liaison	All staff
<ul style="list-style-type: none">➤ Procurement services including IT leasing management	Faculty, school and department managers, and leasing administrators
<ul style="list-style-type: none">➤ International campus liaison	Pro Vice Chancellors, International Centre Directors, Office of International Development
<ul style="list-style-type: none">➤ Activity Based Costing and costing tool development➤ Web services and reporting➤ Risk and insurance management➤ Finance systems maintenance, reporting and monitoring	Faculty, Deans, school and department managers, heads of departments and controlled entities
<ul style="list-style-type: none">➤ Executive reporting	VC, DVC, Resources and Finance committee